

Our CQC Statement of Purpose

CQC Statement of Purpose (Health and Social Care Act, 2008)

Service Provider	Cobridge surgery
Location	Cobridge Community Health Centre Church Terrace Stoke-on-Trent Staffordshire ST6 2JN
Telephone	0300 7900 161 (111 out of hours)
Website	www.cobridgesurgery.co.uk
Opening hours	Monday 08:00 – 18:30 Tuesday 08:00 - 18:30 Wednesday 08:00 - 18:30 Thursday 08:00 - 13:00 Friday 08:00 - 18:30 Saturday CLOSED Sunday CLOSED Bank Holidays CLOSED
Regulated activities	<ul style="list-style-type: none"> • Treatment of disease, disorder or injury • Maternity and midwifery services • Diagnostic and screening services
Non-NHS Services Our Practice also provides services which are non NHS and are paid for by the patient	<ul style="list-style-type: none"> • Insurance claims forms • Non NHS vaccinations • Private sick notes • Vaccination Certificates • HGV/taxi medicals • Foster care medicals
Mission Statement	"Good health – today, tomorrow and always"
Vision	The people of Cobridge expect and deserve high quality Primary Care. Operating from a purpose-built health centre which houses allied professionals. We aim to deliver leading evidence-based, person-centred care.
Aims & Objectives	<ul style="list-style-type: none"> • Provide a high quality primary care service to our patients in line with CCG guidance and the local commissioning agenda • Advise and guide patients regarding preventative medicine and self-care where possible • Help empower those with long-term conditions to prevent exacerbations and deterioration in health • Work alongside our community and social care partners and help coordinate patient-care • To be a practice which embraces new technologies where they can improve our service (online booking, ordering prescriptions) • To be a practice which is responsive to the needs of its population (via the Patient Participation Group) where possible • To provide an environment for our Patients and Staff that is safe, friendly and non-threatening. As such, we operate a ZERO TOLERANCE policy and abusive behaviour may result in Police action and removal from the Practice List.